# **Booking and rental conditions**

#### **ARTICLE 1 - Reservation**

The reservation only becomes firm with our express agreement which we will send to you subject to availability upon receipt of this reservation contract signed by the client and accompanied by the payment of the deposit and costs specified on the reservation contract.

#### **ARTICLE 2 - Payment of the balance of the stay**

The reservation is contractually binding on both parties. For the rental of a mobile home, the balance of the stay is payable 30 days before arrival at the campsite. For the rental of a site, the balance of the stay is payable on the day of arrival at the campsite. In high season, for all reservations made online within 15 days of arrival, the entire stay will be requested by credit card when booking.

### **ARTICLE 3 - Duration of stay**

The contract is concluded for a period of stay which contractually binds the two parties. Late arrival or early departure will remain due and will not give rise to any refund. The customer may not in any case claim any right to remain in the premises at the end of the stay or the period agreed upon when booking.

#### **ARTICLE 4 - Security deposit (deposit)**

The customer's attention is drawn to the existence in the area of seasonal rental of a security deposit intended to cover the possible consequences of disorders which may be imputed to the tenant. The security deposit is fixed at 300 euros.

The security deposit is paid on the day of the customer's arrival. After contradictory establishment of the exit inventory which will take place on the departure day between 8h and 10h in the morning, this deposit is returned, minus the cost of restoration of the premises: cleaning not done or insufficient, damage, losses, .... For any reason due to the client preventing the establishment of the inventory, the deposit is returned by post subject to any deductions described above within a period not exceeding a month.

#### **ARTICLE 5 - Administration fees**

These various contract and shipping costs are definitively acquired by the lessor upon reservation of a pitch or a rental

#### **ARTICLE 6 - State of place**

Rentals are deemed delivered to the customer in perfect condition. An inventory is given to the tenant for validation on arrival. The tenant has 24 hours to report any anomaly. This inventory is the only reference in the event of a dispute concerning the inventory. The cleaning of the premises is the responsibility of the customer during the rental period and before his departure. A deposit of 80 euros will be made on the security deposit in case of insufficient or not cleaning of the mobile home before departure.

#### **ARTICLE 7 - Damage and civil liability insurance**

The customer is responsible for all damage caused by him. He is invited to check whether he benefits from so-called 'holiday' insurance through his personal insurance.

## **ARTICLE 8 - Cancellation of the stay on a pitch or a rental**

Cancellation by the client entails, in addition to the costs of the file definitively acquired by the lessor, the following cancellation costs:

- The entire deposit paid during the reservation, in the event of cancellation between the date of signature of the reservation contract and 30 days before the scheduled date of arrival.
- An amount equal to the entire stay, in case of cancellation less than 31 days before the scheduled date of arrival, or if the client does not show up on this date.

If a cancellation insurance has been taken out during the booking, the client will take all steps with his insurer.

#### **ARTICLE 9 - Arrival and provision (of a rental)**

The client must appear on the day and at the times mentioned on the contract.

Rentals are kept for 24 hours after the scheduled date of arrival. After this period, the stay will be considered canceled, rentals will cease to be retained and the full cost of the stay will be due in accordance with article 8.

## **ARTICLE 10 - Accommodation capacity**

The contract is established for a maximum accommodation capacity. If the number of participants

Exceeds the reception capacity, the service provider can refuse additional customers.

## **ARTICLE 11 - Sustainable development:**

In the rental accommodation, a maximum total daily electrical consumption of 10 KW is sufficient to satisfy the stay, including reasonable heating of the rental accommodation. However, if the package is exceeded, a contribution of  $0.35 \in$  per additional KW will be invoiced.

#### **ARTICLE 12 - Pets**

Acceptance of pets is subject to the provider's prior agreement. The up-to-date vaccination card is compulsory. Animals must not remain alone in the rentals, nor cause any nuisance, whether by their attitude (noise, aggressiveness etc.) or by non-compliance with the rules of cleanliness. In the event of non-compliance with this clause, the service provider may shorten the duration of the stay without

**ARTICLE 13 - Internal rules :** Customers are requested, upon their arrival at the campsite, to read and comply with the internal rules of the establishment which are available to them and are displayed for all to see.